



REFUND POLICY

Part 1:

- In the event where you effect a cancellation, the deposit/booking fee is non-refundable.
- If you have paid in full and you cancel prior to 1 month of the ceremony, you may receive a refund of the full amount (not including the deposit/booking fee), but only if we haven't completed the "ceremony" meeting.
- If you have paid in full and you cancel prior to 1 month of the ceremony and we have completed the "ceremony" meeting, you may receive a refund of 50% of the full fee (not including the deposit/booking fee).
- If you cancel within 1 month of the ceremony, no refund may be permitted. (see COVID POLICY for postponements)

Part 2:

In the event where I (the celebrant) effect a cancellation (for any reason not outlined in the COVID-19 POLICY below), you will be given the following options:

- If I can successfully find an appropriate replacement celebrant, instead of a refund, I will directly pay the replacement celebrant an agreed fee. There will be absolutely no extra costs for the client.
- Or, I will provide you with a full refund and you can find a replacement celebrant (*if we have completed the "ceremony meeting" then the deposit/booking fee will be non-refundable)

COVID-19 POLICY

In the event where I (the celebrant) effect a cancellation due to the following reasons:

- If I get COVID and have to self-isolate and become unavailable for the wedding
- If I am a close or casual contact of a COVID positive person and therefore have to self-isolate and become unavailable for the wedding
- If I am unavailable for the wedding because of unexpected travel restrictions due to COVID-19

- Any other appropriate medical or compassionate reason that occurs within 14 days of the agreed wedding date that forces me to be unavailable

Then the following will apply:

- I will find you an appropriate replacement celebrant. Due to the amount of work and obligations already completed by the point in time that these reasons would arise, instead of a refund, I will directly pay the replacement celebrant an agreed fee. There will be absolutely no extra costs or inconveniences for you.
- If you find a replacement celebrant, the same will apply and I will pay them an agreed fee instead of refunding you.

COVID POSTPONEMENT POLICY

- If you need to postpone your event due to COVID, I will do everything I can to work with all your other vendors to find a new date that everyone is available. If successful in doing this, it will be a simple change of date – no extra fees required.
- If we are unable to find a new date that I am available for, I will absolutely help find you an appropriate replacement. In this case however, the above refund policy (Part 1) will apply.